

Water meter installation requirements for plumbers and developers

This information sheet is for:

- property developers
- builders
- new property owners
- licensed plumbers.

This information sheet sets out Icon Water's requirements for installing water meters, including:

- who must have a water meter
- when must a water meter be installed
- why must a water meter be installed
- where you can collect a water meter
- use of standpipes for temporary site supply
- the information you must provide before we can issue a water meter
- more information on water metering requirements.

Who must have a water meter?

The property developer/plumber/builder/new owner **must** arrange to have a new meter installed, by a licenced plumber, prior to abstracting any water from our network. If you need assistance, please contact Icon Water on 02 6248 3111 (option 3).

When must a water meter be installed?

Water can only be abstracted from the Icon Water network when a water meter is in place as per the **Icon Water - Water and Sewerage Service and Installation Rules**. Failure to comply with this may result in legal consequences.

Why must a water meter be installed?

Water meters are required to measure customer water consumption for billing purposes and to ensure that minimum backflow prevention measures are met as per **Australian Standards AS3500.1** and **AS2845** to stop any contaminants being drawn back into our network.

Where can you collect a water meter?

Mitchell Service Centre
Opening hours: 8:00 am - 4:45 pm
12 Hoskins Street
Mitchell ACT 2911

Can standpipes be used for temporary site supply?

Standpipes **cannot** be used for temporary site supply.

The information you must provide before we can issue a water meter.

Water meters will only be issued to a licenced plumber.

- Property owner's name, street address and contact details.
- Licenced plumber's name, licence number, street address, email address and phone number.
- Property street address, block, section, and suburb details (where meter will be installed).
- Commencement Notice for Plumbing and/or Drainage Work (ACTPLA plumbers permit).



More information on water meter requirements

Greenfield requirements

An example of a greenfield new meter installation is where a water meter is required for the first time on a block being developed, where no buildings or infrastructure previously existed.

The water meter must be installed following the:

- Icon Water Standards [STD-SPE-M-006 Requirements for Property Service Connections and Water Meters](#).
- The small water meter installation guide for Plumbers and Developers.

Brownfield requirements

Brownfield areas are urban sites for potential building development that have been previously developed.

When a developer takes possession of a block in the ACT it is their responsibility to ensure that the original Icon Water meter is still on site and connected to the service line at handover.

Any other meters that have become redundant may only be removed by Icon Water on application.

All water meters are to be barricaded and protected from damage at all times during the construction and demolition process.

During the demolition process you should refer to:

- Icon Water's Protection of Assets during [Demolition](#) guide
- Icon Water's [Demolition checklist for Water and Sewer](#)

A comprehensive list of requirements can be found on the Icon Water website under [Developers and Renovators](#).

Comprehensive information on water meters can be found on the Icon Water website under [Your Water Meter](#).

Icon Water conducts regular site visits to inform builders, developers, and plumbers of the need to install a water meter to eliminate backflow risks and water theft through unmetered and/or unlawful service connections.



Greenfield – Coombs, Canberra



Brownfield – Latham, Canberra